

EMPOWERING CUSTOMER SECURITY BEST PRACTICES FOR CORPORATE INTERNET BANKING PROTECTION

Secured IT Systems

At AllBank, your security is our top priority. We implement advanced measures, including firewalls, intrusion detection systems, encryption, cutting-edge backup and server endpoint security. These technologies work together to safeguard our servers and the information stored within them. Additionally, our dedicated IT Group is committed to maintaining the security and reliability of our entire information processing facility.

AllConnect Corporate Internet Banking Authentication and Password Security

To ensure a secure experience on the AllConnect Corporate Internet Banking, all clients must complete a web authentication process during login. This step is essential for verifying your identity and protecting your account.

- When accessing the website, look for security indicators, such as "https://" in the URL and a padlock icon in the address bar, which signify a secure connection. For added safety, make it a habit to type the full website address: <https://allconnect.allbank.ph/>.
- When creating your password, choose one that is both memorable for you and difficult for others to guess. Always keep your password confidential; avoid sharing it or writing it down where it might be exposed.
- Regularly changing your password is crucial for maintaining security. If you suspect that your password has been compromised, update it immediately. By safeguarding your account, you not only protect your personal information but also ensure compliance with legal standards.

Email Confirmation for Transactions:

All financial activities carried out Thru the AllConnect Corporate Internet Banking will automatically send notifications to the registered email addresses of both Makers and Authorizers. To maintain oversight of your institutional transactions, we suggest checking your email frequently, especially the inbox associated with your AllConnect Account, to confirm that everything is in order and recorded.

For any inquiries or support, you can reach us at our official email address: allconnect@allbank.ph

HOW TO PROTECT YOURSELF ONLINE WHEN USING CORPORATE INTERNET BANKING

In today's digital age, protecting your financial information is crucial, especially when using corporate internet banking. Here are key practices to help you stay secure:

1. Create Strong Passwords

- **Use unique passwords** that include a mix of letters, numbers, and special characters.
- **Avoid common information** like birthdays or easily guessed words.

3. Keep Your Software Updated

- **Regularly update** your operating system, browsers, and security software.
- **Enable automatic updates** to stay protected with the latest security patches.

4. Be Cautious with Emails and Links

- **AllBank will never send you a link** in your email or SMS
- **Log in directly** through the bank's official website rather than through links in emails.

5. Monitor Your Accounts Regularly

- **Check your bank statements** and transaction history frequently for any unauthorized activities.
- **Report any suspicious transactions** to your bank immediately to protect your account.

6. Use Secure Networks

- **Avoid accessing the corporate internet banking** over public Wi-Fi networks. Always opt for a secure, private network.

7. Secure Your Devices

- **Ensure your devices** have up-to-date antivirus software and a firewall enabled.
- **Use a password or biometric authentication** (like fingerprint recognition) to lock your devices.

8. Stay Informed

- **Educate yourself about the latest cybersecurity threats** and best practices.
- **Learn to recognize phishing attempts** and other potential risks.

9. Logout After Each Session

- **Always log out** of your corporate internet banking session when you're done.
- **Close the browser window** to clear any cached information after logging out.

10. Know How to Report Suspicious Activity

- **Familiarize yourself with your bank's procedures** for reporting fraud or suspicious activity.
- **Keep your Allbank's contact information handy** for emergencies.

Save the mobile number for your convenience **AllBank Customer Care: 0919-084-3644**

Or through the **Customer Care Hotline at (02) 8255-2265**, and through email address:

allconnect@allbank.ph

Thank you, We hope to serve you better!